

Federal/Provincial Government

Government of Canada

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All political authority in Canada is divided between the federal & provincial governments, according to the provisions of the Constitution Act, 1867. Local municipalities are a concern of the provinces, & derive their authority from Acts of provincial legislation. The Parliament of Canada consists of Her Majesty Queen Elizabeth II (represented in Canada by the Governor General, His Excellency the Right Honourable David Johnston), an Upper House called the Senate, & an elected House of Commons.

Acts Administered:

National Round Table on the Environment & the Economy Act

Agriculture & Agri-Food Canada / Agriculture et Agro-alimentaire Canada

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Ottawa, ON K1A 0C5
613-773-1000
Fax: 613-773-2772
866-345-7972
TDD: 613-773-2600
info@agr.gc.ca
www.agr.ca

Other Communication: AgriInvest & AgriStability, Toll-Free Phone: 1-866-367-8506; Developing Innovative Agri-Products: 1-866-857-2287; Community Development Program: 1-877-295-7160

Agriculture & Agri-Food Canada is responsible for all matters related to agriculture. Examples of services provided by Agriculture & Agri-Food Canada include the following: research, development, & technology; policies & programs; the inspection & regulation of animals & plant-life forms; the coordination of rural development; the support of agricultural productivity & trade; the stabilization of farm incomes; & the provision of information. The goals of Agriculture & Agri-Food Canada are as follows: to achieve security of the food system; to ensure health of the environment; & to provide innovation for growth. Agriculture & Agri-Food Canada reports to Parliament & Canadians through the Minister of Agriculture & Agri-Food & the Minister for the Canadian Wheat Board.

Acts Administered:

Agricultural Marketing Programs Act
Agricultural Products Marketing Act
Animal Pedigree Act
Canada Grain Act
Canadian Agricultural Loans Act
Canadian Dairy Commission Act
Canadian Wheat Board Act
Department of Agriculture & Agri-Food Act
Experimental Farm Stations Act
Farm Debt Mediation Act
Farm Credit Canada Act
Farm Income Protection Act
Farm Products Agencies Act
Prairie Farm Rehabilitation Act

Minister, Agriculture & Agri-Food; Minister, Canadian Wheat Board, Hon. Gerry Ritz

613-773-1059, Fax: 613-773-1060
Ritz.G@parl.gc.ca

Minister, Veterans Affairs; Minister of State (Agriculture), Hon. Jean-Pierre Blackburn

613-947-9472, Fax: 613-773-1081
BlackJ@parl.gc.ca

• Canadian Dairy Commission(CDC) / Commission canadienne du lait
Building 55, NCC Driveway, Central Experimental Farm
960 Carling Ave.
Ottawa, ON K1A 0Z2
613-792-2000
Fax: 613-792-2009
866-366-0676
TDD: 613-792-2082cdc-ccl@cdc-ccl.gc.ca;
carole.cyr@cdc-ccl.gc.ca

www.cdc-ccl.gc.ca

Other Communication: Special Milk Class Permits, Phone: 613-792-2057; Dairy Imports & Exports, Phone: 613-792-2010
• Canadian Food Inspection Agency(CFIA) / Agence canadienne d'inspection des aliments
1400 Merivale Rd.
Ottawa, ON K1A 0Y9
613-225-2342
Fax: 613-228-6601
800-442-2342
TDD: 800-465-7735www.inspection.gc.ca

Other Communication: Atlantic Area, Phone: 506-851-7400; Ontario Area: 519-837-9400; Québec Area: 514-283-8888; Western Area: 403-292-4301
• Canadian Grain Commission(CGC) / Commission canadienne des grains
#603, 303 Main St.
Winnipeg
Winnipeg, MB R3C 3G8
204-983-2770
Fax: 204-983-2751
800-853-6705
TDD: 866-317-4289contact@grainscanada.gc.ca
www.grainscanada.gc.ca

Other Communication: Grain Sanitation & Infestation Control Industry Services, Fax: 204-984-7550; Licensing & Security Unit, Fax: 204-983-4654; Statistics Unit, Phone: 204-983-2739
• Farm Credit Canada(FCC) / Financement agricole Canada
1800 Hamilton St.
PO Box 4320
Regina, SK S4P 4L3
306-780-8100
Fax: 306-780-8919
888-332-3301
TDD: 306-780-6974csc@fcc-fac.ca
www.fcc-fac.ca

Other Communication: Careers, E-mail: hr-rh@fcc-fac.ca; Media & Publications: Communications@fcc-fac.ca; Legal Services: legal_services@fcc-fac.ca; FCC Learning: fcclearning@fcc-fac.ca
• Canadian Wheat Board(CWB)
423 Main St.
PO Box 816 Main
Winnipeg, MB R3C 2P5
204-983-0239
Fax: 204-983-3841
800-275-4292
questions@cwbc.ca; farmers@cwbc.ca
www.cwbc.ca

Other Communication: Media relations, Phone: 204-983-3101; Government relations, Phone: 204-984-8167
• Canadian Pari-Mutuel Agency(CPMA)
800-268-8835
cpmawebacpm@agr.gc.ca
www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1204043533186&lang

Other Communication: Toll-Free Phone, French: 1-800-326-3344; Equine Drug Control Program, Phone: 613-949-0745

Other Communication: Media relations, Phone: 204-983-3101; Government relations, Phone: 204-984-8167
• Canadian Pari-Mutuel Agency(CPMA)
800-268-8835
cpmawebacpm@agr.gc.ca
www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1204043533186&lang

Other Communication: Toll-Free Phone, French: 1-800-326-3344; Equine Drug Control Program, Phone: 613-949-0745

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Agri-Environment Services Branch (AESB)

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613-759-1000
Fax: 613-773-1211
www4.agr.gc.ca/AAFC-AAC/display-afficher.do?id=1187362338955&lang

Other Communication: Agroforestry Development Centre, Phone: 1-866-766-2284, Fax: 306-695-2568; Canada-Manitoba Crop Diversification Centre, Phone: 204-834-6000, Fax: 204-834-3777

The Agri-Environment Services Branch integrates the following components: Prairie Farm Rehabilitation Administration; National Land & Water Information Service; & Agri-Environmental Policy Bureau. The mission of the branch is to deliver innovative environmental solutions to the agriculture & agri-food sector. Applied Technology Development Centres of the Agri-Environment Services Branch include the following: Agroforestry Development Centre (formerly known as the Prairie Farm Rehabilitation Ad-

ministration); Canada-Saskatchewan Irrigation Diversification Centre; & the Canada-Manitoba Crop Diversification Centre.

Communications & Consultations Branch

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Corporate Management

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613-759-1000
Fax: 613-773-0911

Deputy Minister's Office / Bureau du sous-ministre

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613-759-1011
Fax: 613-759-1040

The Deputy Minister's Office oversees the following organizations: Corporate Secretariat; Food Safety Review Secretariat; & Portfolio Coordination Secretariat.

Manager, Governance Committees Secretariat, Corporate Secretariat, Monique Deguire
613-773-1096, Fax: 613-773-1061
monique.deguire@agr.gc.ca

Farm Financial Programs Branch / Direction générale des programmes de financement agricoles

Tower 7
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613-759-1000
Fax: 613-773-2121

The Farm Financial Programs Branch of Agriculture & Agri-Food Canada oversees the following organizations: Agriculture Transformation Programs Directorate; Business Risk Management Program Development; Centre of Program Excellence (COPE); Farm Income Programs Directorate; Finance & Renewal Programs Directorate; & Service Policy & Transformation Directorate.

Assistant Deputy Minister, Farm Financial Programs Branch, Rita Moritz
613-773-2815, Fax: 613-773-2121
rita.moritz@agr.gc.ca
Director General, Finance & Renewal Programs Directorate, Jody Aylard
613-773-2005, Fax: 613-773-2099
jody.aylard@agr.gc.ca

Human Resources Branch / Direction générale des ressources humaines

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Ottawa, ON K1A 0C5
613-759-1000
Fax: 613-759-7105

Information Systems Branch

Tower 4
1341 Baseline Rd.
Ottawa, ON K1A 0C5
613-759-1000
Fax: 613-773-0676

The Information Systems Branch of Agriculture & Agri-Food Canada is responsible for the following organizations: Applications Development Directorate; Information Management Services; IT Operations; & the Strategic Management Directorate.

Legal Services

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1341 Baseline Rd.
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613-759-1000
Fax: 613-773-2929

Market & Industry Services Branch (MISB) / Direction générale des services à l'industrie et aux marchés

Tower 5
1341 Baseline Rd.
Ottawa, ON K1A 0C5
613-759-1000
Fax: 613-773-1755
Other Communication: Government of Canada Export Services Information, Toll-Free Phone: 1-888-576-4444
The Market & Industry Services Branch of Agriculture & Agri-Food Canada oversees the following organizations: Bilateral Relations & Technical Trade Policy Directorate; Food Value Chain Bureau; International Markets Bureau; Market Access Secretariat; Negotiations & Multilateral Trade Policy Directorate; & the Operations Directorate. The Operations Directorate operates regional offices throughout Canada, which provide access to market & trade programs & services. Marketing & trade officers offer the following information: statistics by country & product; market access advice; investment opportunities; regulatory issues; export counselling; & news about promotional events.
Assistant Deputy Minister, Steve Tierney
613-773-1790, Fax: 613-773-1755
steve.tierney@agr.gc.ca
Director General, Bilateral Relations & Technical Trade Policy Directorate, Blair Coomber
613-773-1600, Fax: 613-773-1616
blair.coomber@agr.gc.ca
Director General & Chief Agriculture Negotiator, Negotiations & Multilateral Trade Policy Directorate, Gilles Gauthier
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Director General, Market Access Secretariat, Fred Gorrell
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Director General, Operations Directorate, Dr. Jaspinder Komal
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Director General, Food Value Chain Bureau, Susie Miller
613-773-1750, Fax: 613-773-0300
susie.miller@agr.gc.ca
Director General, International Markets Bureau, Paul Murphy
613-773-1517, Fax: 613-773-1500
paul.murphy@agr.gc.ca

Market & Industry Services Branch Regional Offices:**Alberta & Territories Regional Office**

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Edmonton, AB T5J 4G5
780-495-4141
Fax: 780-495-3324
Regional Director, Alberta & Territories Regional Office, Rodney Dlugos
780-495-5525, Fax: 780-495-3324
rodney.dlugos@agr.gc.ca
Deputy Director, Janet Dorey
780-495-5526, Fax: 780-495-3324
janet.dorey@agr.gc.ca

Atlantic Regional Office

#405, 1791 Barrington St.
PO Box 248
Halifax, NS B3J 2N7
902-426-3198
Fax: 902-426-3439
The Atlantic Regional Office in Halifax, Nova Scotia, is the headquarters for the following operations: New Brunswick Operations (Phone: 506-452-3706, Fax: 506-452-3509); Newfoundland & Labrador Operations (Phone: 709-772-4063, Fax: 709-772-4803); Nova Scotia Operations (Phone: 902-896-0332, Fax: 902-896-0100); & Prince Edward Island Operations (Phone: 902-566-7300, Fax: 902-566-7316).
Regional Director, Atlantic Regional Office, Janet Steele
902-426-7171, Fax: 902-426-3439
janet.steele@agr.gc.ca
Deputy Director, Prince Edward Island Operations, Heath Coles
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Deputy Director, Newfoundland & Labrador Operations, Brian Goldsworthy
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brian.goldsworthy@agr.gc.ca
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506-452-3732, Fax: 506-452-3509
bernard.mallet@agr.gc.ca

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shelley.manning@agr.gc.ca

British Columbia Regional Office

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Burnaby, BC V5C 6S7
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Fax: 604-666-7235
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john.berry@agr.gc.ca
Deputy Director, Michelle Soucie
604-666-3054, Fax: 604-666-7235
michelle.soucie@agr.gc.ca

Manitoba Regional Office

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Fax: 204-983-4583
Regional Director, Manitoba Regional Office, Brian Lemon
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brian.lemon@agr.gc.ca
Deputy Director, Bob Nawolsky
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bob.nawolsky@agr.gc.ca

Ontario Regional Office

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Guelph, ON N1G 4S9
519-837-9400
Fax: 519-837-9782
Regional Director, Ontario Regional Office, Ezio Di Emanuele
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ezio.diemaneule@agr.gc.ca
Deputy Director, Ezio Di Emanuele
519-837-5821, Fax: 519-837-9782
marg.bancroft@agr.gc.ca
Deputy Director, Bill Robinson
519-837-5822, Fax: 519-837-9782
bill.robinson@agr.gc.ca

Québec Regional Office

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Montréal, QC H3A 3N2
514-283-8888
Fax: 514-496-3966
Regional Director, Québec Regional Office, Sandra Gagné
514-315-6170, Fax: 514-496-3966
sandra.gagne@agr.gc.ca
Regional Deputy Director, Scott Patterson
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scott.patterson2@agr.gc.ca

Saskatchewan Regional Office

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Regina, SK S4P 4K7
306-780-5545
Fax: 306-780-7360
Regional Director, Saskatchewan Regional Office, Dean L. Vey
306-780-7065, Fax: 306-780-7360
dean.vey@agr.gc.ca
Deputy Director, Saskatchewan Regional Office, Wendy Collinge
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wendy.collinge@agr.gc.ca
Deputy Director, Markets & Trade, Gavin M. Conacher
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gavin.conacher@agr.gc.ca

Office of Audit & Evaluation

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Fax: 613-773-0660
Agriculture & Agri-Food Canada's Office of Audit & Evaluation is responsible for the following services: evaluation; governance & review; & internal audit & assurance.

Canada-Saskatchewan Irrigation Diversification Centre

901 McKenzie St. South
PO Box 700
Outlook, SK S0L 2N0
306-867-5400
Fax: 306-867-9656
csidc@agr.gc.ca

Manitoba

#200, 303 Main St.
Winnipeg, MB R3C 3G7
204-984-3695
Fax: 204-983-2178

Manitoba Crop Diversification Centre

PO Box 309
Carberry, MB R0K 0H0
204-834-6005
Fax: 204-834-3777

Northern Alberta & BC

Canada Place
#945, 9700 Jasper Ave. NW
Edmonton, AB T5J 4C3
780-495-3307
Fax: 780-495-4504

Northern Saskatchewan

#1101, 11 Innovation Blvd.
Saskatoon, SK S7N 3H5
306-975-4693
Fax: 306-975-4594

Shelterbelt Centre

PO Box 940
Indian Head, SK S0G 2K0
306-695-2284
Fax: 306-695-2568
pfratree@agr.gc.ca

Southern Alberta

Harry Hays Bldg.
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Calgary, AB T2G 4Z2
403-292-5638
Fax: 403-292-5659

Southern Saskatchewan

#603, 1800 Hamilton St.
Regina, SK S4P 4L2
306-780-5150
Fax: 306-780-6778

Research Branch / Direction générale de la recherche

Tower 5
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613-759-1000
Fax: 613-773-1866
Agriculture & Agri-Food Canada's Research Branch consists of the following organizations: Innovation Directorate; International Scientific Cooperation Bureau; Land Resources; Science Centres Directorate, Science Partnerships Directorate; & Science Policy & Planning. Scientists from Agriculture & Agri-Food Canada work on projects to benefit the agricultural & agri-food sector at research centres located across Canada.
Assistant Deputy Minister, Dr. Marc Fortin, PhD
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Director General, Science Partnerships Directorate, Dr. Stephen D. Morgan Jones, PhD
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steve.morganjones@agr.gc.ca
Director General, Science Centres Directorate, Dr. Gilles Saindon, PhD
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Director, Multilateral Science Relations, International Scientific Cooperation Bureau, Brad Fraleigh
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brad.fraleigh@agr.gc.ca
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613-773-1830, Fax: 613-773-1833
yvonne.martel@agr.gc.ca
Chief Officer for Scientific Relations, China, International Scientific Cooperation Bureau, Jianqiang (Joe) Zhou, PhD
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joe.zhou@agr.gc.ca

Senior Officer, Land Resources, Warren D. Eilers
306-975-4062, Fax: 306-966-4226
warren.eilers@agr.gc.ca

Research Centres:

Atlantic Food & Horticulture Research Centre

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Kentville, NS B4N 1J5
902-679-5333
Fax: 902-679-2311
Manager, Research, Dr. D. Mark Hodges, PhD
902-679-5544, Fax: 902-679-5784
mark.hodges@agr.gc.ca
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brian.wagner@agr.gc.ca
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david.bowlby@agr.gc.ca
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Brandon Research Centre

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Cereal Research Centre

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Crops & Livestock Research Centre

440 University Ave.
Charlottetown, PE C1A 4N6
902-566-6800
Fax: 902-566-6821
The Crops and Livestock Research Centre (CLRC) in Charlottetown, Prince Edward Island is one of Agriculture and Agri-Food Canada's network of 19 research centres. The Centre's mandate is to develop scientific knowledge and new technologies in agriculture with the prime focus on Prince Edward Island and Atlantic Canada.
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maria.rodriguez@agr.gc.ca
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Dairy & Swine Research & Development Centre

2000, rue College
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Sherbrooke, QC J1M 1Z3
819-565-9171
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The Dairy & Swine Research & Development Centre oversees the operations of the Beef Research Farm in Kapuskasing, On-

tario, as well as the Office of Intellectual Property & Commercialization in Sherbrooke, Québec.
Manager, Research, Dr. Alain Giguère
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Science Director, Livestock Production Systems, Dr. Jacques Surprenant, PhD, MPA
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Eastern Cereal & Oilseed Research Centre

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Food Research & Development Centre

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Greenhouse & Processing Crops Research Centre

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Science Director, Integrated Pest Management, Environmental Health, Dr. Gary Whitfield
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Guelph Food Research Centre

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Horticulture Research & Development Centre

430, boul Gouin
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450-346-4494
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Manager, Greenhouse, Guy Boulet
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Lacombe Research Centre

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403-782-8100
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The Lacombe Research Centre is responsible for the operations of research farms in Beaverlodge & Fort Vermilion in Alberta.
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Southern Crop Protection & Food Research Centre

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Agri-Environment Policy Bureau / Bureau des politiques agro-environnementales

Provides a focal point for environmental analysis & policy development activities within the Department as well as information & advice in the area of environmental sustainability for the agricultural sector. Participates on interdepartmental committees dealing with federal environmental policy & program issues.
Director, Greg Strain
613-759-7323
Senior Environmental Analyst, Alexandre Lefebvre
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National Land & Water Information Service / Service national d'information sur les terres et les eaux

www.agr.gc.ca/nlwis/main_e.htm
National Land & Water Information Service (NLWIS) is an internet-based initiative that will provide land use decision makers with one-stop access to current, local & relevant land & water data. NLWIS will be the key analytical & planning source for agricultural producers, & for municipal, provincial & federal land planners in every region of Canada. Preliminary capabilities will be available, with final delivery planned for 2009.
Asst. Deputy Minister & Project Leader, Susan Till
613-759-1712

Atlantic Canada Opportunities Agency (ACOA) / Agence de promotion économique du Canada atlantique (APECA)

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The role of the Atlantic Canada Opportunities Agency is the development of opportunities for economic growth in Atlantic Canada. The agency achieves its mission in the following ways: assisting businesses to become more innovative, productive, & competitive; promoting the strengths of Atlantic Canada; & helping communities to develop more diversified local economies.
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Director General, Communications, Susan Wisking
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Director General, New Brunswick Regional Operations, Janet Gagnon
506-452-3342
Executive Director, New Brunswick Federal Council, Raymond Gallant
506-452-4986
Director, Business Programs, André Charron
506-452-2413
Director, Communications, Patricia Field
506-452-4287
Director, Financial Management Services, David Hubbard
506-452-2423
Director, Policy, Advocacy, & Coordination, Gail Moser
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Newfoundland & Labrador Regional Office

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The Atlantic Canada Opportunities Agency's Newfoundland & Labrador Regional Office oversees the following offices throughout the province: Clarenville (Phone: 709-466-5980); Corner Brook (Phone: 709-637-4477); Gander (Phone: 709-651-4457); Grand Bank (Phone: 709-832-2517); Grand Falls-Windsor (Phone: 709-489-6600); & Labrador (709-896-2648).

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The Nova Scotia Regional Office of the Atlantic Canada Opportunities Agency oversees the following offices throughout Nova Scotia: Antigonish (Phone: 902-867-6075); Bridgewater (Phone: 902-541-5543); Digby (Phone: 902-245-7308); Kentville (902-679-5356); Pictou (Phone: 902-755-3746); Truro (902-895-2743); & Yarmouth (Phone: 902-742-0809).
Vice-President, Deborah Windsor
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Director General, Atlantic Tourism, Robert McCloskey
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Director, Infrastructure Programs, Pat McAulay
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Established in 1952, Atomic Energy of Canada Limited is a nuclear technology & services company, which employs 4,300 employees. It provides services to utilities in Canada & throughout the world. Atomic Energy of Canada Limited's head office in Mississauga employs more than 1,500 people. The head office provides the following services: nuclear service initiatives; the development, manufacturing, & testing of commercial products; engineering; the management & support of nuclear projects; commercial operations; & international sales & marketing. Atomic Energy of Canada Limited is also responsible for the management & operation of laboratories. Laboratories include the Chalk River Laboratories (Phone: 613-584-3311), northwest of Ottawa, Ontario, the Whiteshell Laboratories (Phone: 204-753-2311), situated northeast of Winnipeg, Manitoba, & the Underground Research Laboratory, located northeast of Winnipeg, Manitoba. At the Chalk River Laboratories, many of the organization's major research & development efforts are conducted. Atomic Energy of Canada Limited is widely known as the designer & builder of CANDU technology, including the CANDU 6.

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Vice-President, Product Development, Jerry Hopwood
Vice-President, Finance, Georgina Kossivas
Vice-President & General Manager, Research & Development, William Kupferschmid
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Vice-President, Life Extension Projects & Project Management, Ian Trotman

Chalk River Laboratories

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Programs cover a wide range of topics associated with atomic power. Supports all aspects of nuclear technology & serves as a national laboratory in nuclear sciences. Developmental work is performed to demonstrate that low & intermediate level radioactive wastes arising from reactor operation can be immobilized in a stable form before disposal in a repository. The Fuel Packaging & Storage Project is underway to replace aging waste fuel storage containers, with 2010 as a completion date for the project.

Low-Level Radioactive Waste Management Office (LLRWMO) / Bureau de gestion des déchets radioactifs de faible activité

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Carries out the responsibilities of the federal government for low-level radioactive waste (LLRW) management in Canada.
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Auditor General of Canada / Vérificateur général du Canada

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The Office of the Auditor General of Canada was established in 1878. Today, the head office in Ottawa & regional offices in Halifax, Montréal, Edmonton, & Vancouver employ approximately 650 employees. The Office of the Auditor General of Canada provides objective, fact-based information required by Parliament to hold the federal government accountable for its stewardship of public funds. An Officer of Parliament, the Auditor General of Canada is responsible for auditing the following organizations: federal government departments; federal government agencies; most Crown corporations; many federal organizations; the government of the Yukon; the government of the Northwest Territories; & the government of Nunavut. The Auditor General, Sheila Fraser, reports publicly to the House of Commons about matters she believes should be brought to the attention of the House of Commons. Sustainable development matters that she believes should be brought to the attention of the House of Commons. The report can include chapters on audits & studies, sustainable development strategies, & environmental petitions.
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 The Business Development Bank of Canada is a financial institution which is wholly owned by the Government of Canada. It was created by an Act of Parliament in 1944. The Bank is governed by an independent Board of Directors, & reports to the Minister of Industry. The mission of the Business Development Bank of Canada is to assist in the establishment & development of Canadian businesses in all industries. The Bank focuses its efforts on small & medium-sized enterprises. The following services are carried out by the Business Development Bank of Canada: consulting services; flexible financing, such as long term business financing & subordinate financing; & venture capital. Branches of the Business Development Bank of Canada are located throughout Canada. Smaller communities are served by satellite branches, consultants, & travelling account managers.

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Executive Vice-President & Chief Financial Officer, Paul Buron

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 Winnipeg, MB R3C 3H8
 204-983-7900
 Fax: 204-983-0870

Winnipeg West Branch
 #200, 1655 Kenaston Blvd.
 Winnipeg, MB R3P 2M4
 204-983-6530
 Fax: 204-983-6531

New Brunswick Branches:

Bathurst Branch
 #205, 275 Main St.
 Bathurst, NB E2A 1A9
 506-548-7360
 Fax: 506-548-7381

Edmundston Branch
 #407, 121, rue de l'Église
 Edmundston, NB E3V 1J9
 506-739-8311
 Fax: 506-735-0019

Fredericton Branch
 #504, 570 Queen St.
 PO Box 754
 Fredericton, NB E3B 5B4
 506-452-3030
 Fax: 506-452-2416

Moncton Branch
 766 Main St.
 Moncton, NB E1C 1E7
 506-851-6120
 Fax: 506-851-6033

Saint John Branch
 53 King St.
 Saint John, NB E2L 1G5
 506-636-4751
 Fax: 506-636-3892

Newfoundland & Labrador Branches:

Corner Brook Branch
 4 Herald Ave., 1st Fl.
 Corner Brook, NL A2H 4B4
 709-637-4515
 Fax: 709-637-4522

Grand Falls-Windsor Branch
 42 High St.
 PO Box 744
 Grand Falls-Windsor, NL A2A 2M4
 709-489-2181
 Fax: 709-489-6569

St. John's Branch
 215 Water St.
 PO Box 520
 St. John's, NL A1C 5K4
 709-722-5505
 Fax: 709-772-2516

Northwest Territories Branches:

Yellowknife Branch
 4912 - 49th St.
 Yellowknife, NT X1A 1P3
 867-873-3565
 Fax: 867-873-3501

Nova Scotia Branches:**Halifax Branch**

#1400, 2000 Barrington St.
Halifax, NS B3J 2Z7
902-426-7850
Fax: 902-426-6783
Vice-President & Area Manager, Craig Levangie
902-426-7865,
craig.levangie@bdc.ca

Sydney Branch

#117, 275 Charlotte St.
Sydney, NS B1P 1C6
902-564-7700
Fax: 902-564-3975

Truro Branch

622 Prince St.
PO Box 1378
Truro, NS B2N 5N2
902-895-6377
Fax: 902-893-7957
Senior Manager Business Development, Matthew Fraser
902-895-6378,
matthew.fraser@bdc.ca

Yarmouth Branch

103 Water St.
PO Box 98
Yarmouth, NS B5A 4B1
902-742-7119
Fax: 902-742-8180

Ontario Branches:**Barrie Branch**

#301, 151 Ferris Lane
PO Box 876
Barrie, ON L4M 4Y6
705-725-2533
Fax: 705-739-0467

Brampton Branch

#100, 24 Queen St. East
Brampton, ON L6V 1A3
905-450-9845
Fax: 905-450-7514

Burlington / Halton Branch

#401, 4145 North Service Rd.
Burlington, ON L7L 6A3
905-315-9230
Fax: 905-315-9243

Durham (Whitby) Branch

400 Dundas St. West
Whitby, ON L1N 2M7
905-666-6694
Fax: 905-666-1059

Hamilton Branch

#1900, 25 Main St. West
Hamilton, ON L8P 1H1
905-572-2954
Fax: 905-572-4282

Kenora Branch

227 - 2nd St. South
Kenora, ON P9N 1G1
807-467-3535
Fax: 807-467-3533

Kingston Branch

#201, 1000 Gardiners Rd.
Kingston, ON K7L 3C4
613-389-0999
Fax: 613-389-2543

Kitchener-Waterloo Branch

#110, 50 Queen St. North
Kitchener, ON N2H 6P4
519-571-6676
Fax: 519-571-6685

London Branch

380 Wellington St.
London, ON N6A 5B5
519-645-4229
Fax: 519-645-5450
Other Communication: Subordinate Financing (Southwestern Ontario), Phone: 519-675-3114, Fax: 519-645-5989

Markham Branch

3130 Hwy. 7 East
Markham, ON L3R 5A1
905-305-6867
Fax: 905-305-1969

Mississauga Branch

#100, 4310 Sherwoodtowne Blvd.
Mississauga, ON L4Z 4C4
905-566-6417
Fax: 905-566-6425
Other Communication: Corporate Financing (Ontario), Fax:
905-566-5425

North Bay Branch

222 McIntyre St. West
North Bay, ON P1B 2Y8
705-495-5700
Fax: 705-495-5707

Ottawa Branch

55 Metcalfe St., Ground Fl.
Ottawa, ON K1P 6L5
613-995-0234
Fax: 613-995-9045
Other Communication: Subordinate Financing (Ottawa & Atlantic Regions), Phone: 613-995-4084, Fax: 613-943-9866

Peterborough Branch

340 George St. North, 4th Fl.
PO Box 1419
Peterborough, ON K9J 7H6
705-750-4800
Fax: 705-750-4808

Sault Ste Marie Branch

153 Great Northern Rd.
Sault Ste Marie, ON P6B 4Y9
705-941-3030
Fax: 705-941-3040

St Catharines Branch

#100, 39 Queen St.
PO Box 1193
St Catharines, ON L2R 7A7
905-988-2874
Fax: 905-988-2890

Stratford Branch

516 Huron St.
Stratford, ON N5A 5T7
519-271-5650
Fax: 519-271-8472

Sudbury Branch

#10, 233 Brady St.
Sudbury, ON P3B 4H5
705-670-6482
Fax: 705-670-6387

Thunder Bay Branch

#102, 1136 Alloy Dr.
Thunder Bay, ON P7B 6M9
807-346-1780
Fax: 807-346-1790

Timmins Branch

#214, 119 Pine St. South
Timmins, ON P4N 2K3
705-267-6416
Fax: 705-268-5437

Toronto (Finch Ave. West) Branch

#502, 1120 Finch Ave. West
Toronto, ON M3J 3H7
416-736-3420
Fax: 416-736-3425

Toronto (King St.) Branch

#1200, 121 King St. West
Toronto, ON M5H 3T9
416-973-0341
Fax: 416-954-5009
Other Communication: Subordinate Financing (Greater Toronto Area), Phone: 416-952-9673, Fax: 416-954-2630
The King Street West branch offers corporate financing for the Greater Toronto Area.

Toronto (Milner Ave.) Branch

#112, 305 Milner Ave.
Toronto, ON M1B 3V4

416-954-0709

Fax: 416-954-0716

Vaughan Branch

#600, 3901 Hwy. 7 West
Vaughan, ON L4L 8L5
905-264-2100
Fax: 905-264-2122

Windsor Branch

#200, 2485 Ouellette Ave.
Windsor, ON N8X 1L5
519-257-6808
Fax: 519-257-6811

Prince Edward Island Branches**Charlottetown Branch**

#230, 119 Kent St.
PO Box 488
Charlottetown, PE C1A 7L1
902-566-7454
Fax: 902-566-7459

Québec Branches:**Brossard Branch**

#200, 4255, boul Lapinière
Brossard, QC J4Z 0C7
450-926-7220
Fax: 450-926-7221

Chaudière - Appalaches (Saint-Romuald) Regional Branch

#100, 1175, boul de la Rive sud
Saint-Romuald, QC G6W 5M6
418-834-5144
Fax: 418-834-1855

Des Moulins - Lanaudière (Terrebonne) Regional Branch

2785, boul des Plateaux
Terrebonne, QC J6X 4J9
450-964-8778
Fax: 450-964-8773

Drummondville Branch

1010, boul René-Lévesque
Drummondville, QC J2C 5W4
819-478-4951
Fax: 819-478-5864

Gatineau Branch

#104, 259, boul St-Joseph
Gatineau, QC J8Y 6T1
819-997-4434
Fax: 819-997-4435

Granby Branch

#302, 155, rue St-Jacques
Granby, QC J2G 9A7
450-372-5202
Fax: 450-372-2423

Laval Branch

#100, 2525, Daniel-Johnson
Laval, QC H7T 1S9
450-973-6868
Fax: 450-973-6860

Longueuil Branch

#100, 550, ch de Chambly
Longueuil, QC J4H 3L8
450-928-4120
Fax: 450-928-4127

Montréal Branch

#12525, 5, Place Ville-Marie
Montréal, QC H3B 2G2
514-496-7966
Fax: 514-496-7974
Other Communication: Subordinate Financing (Montréal),
Phone: 514-496-0626, Fax: 514-496-1020; Subordinate
Financing (North-Shore & South-Shore), Phone: 514-283-8265,
Fax: 514-496-1020

Pointe-Claire Branch

#110, 755, boul St-Jean
Pointe-Claire, QC H9R 5M9
514-697-8014
Fax: 514-697-3160

Québec (Grande Allée ouest) Branch

1134, Grande-Allée ouest
Québec, QC G1S 1E5

418-648-3972
 Fax: 418-648-5525
 Other Communication: Subordinate Financing (Eastern Quebec), Phone: 418-648-5517, Fax: 418-649-6301

Québec (Lebourgneuf) Branch

#310, 1165, boul Lebourgneuf
 Québec, QC G2K 2C9
 418-648-4740
 Fax: 418-648-4745

Rimouski Branch

391, boul Jessop
 Rimouski, QC G5L 1M9
 418-722-3304
 Fax: 418-722-3362

Rouyn-Noranda Branch

#301, 139, boul Québec
 Rouyn-Noranda, QC J9X 6M8
 819-764-6701
 Fax: 819-764-5472

Saint-Jérôme Branch

#102, 55, rue Castonguay
 Saint-Jérôme, QC J7Y 2H9
 450-432-7111
 Fax: 450-432-8366

Saint-Laurent Branch

#160, 3100, boul de la Côte-Vertu
 Saint-Laurent, QC H4R 2J8
 514-496-7500
 Fax: 514-496-7510

Saint-Léonard Branch

6347, rue Jean-Talon est
 Saint-Léonard, QC H1S 3E7
 514-251-2818
 Fax: 514-251-2758

Sherbrooke Branch

2532, rue King ouest
 Sherbrooke, QC J1J 2E8
 819-564-5700
 Fax: 819-564-4276

Thérèse-de-Blainville (Boisbriand) Regional Branch

3000, rue Cours le Corbusier
 Boisbriand, QC J7G 3E8
 450-420-4900
 Fax: 450-420-4904

Trois-Rivières Branch

#150, 1500, rue Royale
 Trois-Rivières, QC G9A 6E6
 819-371-5215
 Fax: 819-371-5220

Saskatchewan Branches:**Regina**

#320, 2220 - 12th Ave.
 Regina, SK S4P 0M8
 306-780-6478
 Fax: 306-780-7516

Saskatoon

135 - 21st St. East, Main Fl.
 Saskatoon, SK S7K 0B4
 306-975-4822
 Fax: 306-975-5955

Yukon Branches:**Whitehorse**

204 Lambert St.
 Whitehorse, YT Y1A 1Z4
 867-633-7510
 Fax: 867-667-4058

**Canada Border Services Agency (CBSA) / Agence
 des services frontaliers du Canada (ASFC)**

Headquarters
 191 Laurier Ave. West
 Ottawa, ON K1A 0L8
 800-461-9999
 TDD: 866-335-3237
 CBSA-ASFC@canada.gc.ca; communications@ps.gc.ca (Public Safety)
 www.cbsa-asfc.gc.ca
 Other Communication: Border Information Service, Service in

French, Toll-Free Phone: 1-800-959-2036; Public Safety Canada, Phone: 613-944-4875, Toll-Free: 1-800-830-3118
 Established in 2003, as a response to the need for increased border services, the Canada Border Services Agency ensures the security & prosperity of Canada. The agency is responsible for managing the access of people & goods to & from Canada. To carry out its mission, Canada Border Services Agency administers more than ninety pieces of legislation. Some of the agencies duties include the following: managing over 100 border crossings; offering services at points throughout Canada & internationally; operating detention centres across the nation; conducting marine operations at the ports of Prince Rupert, Vancouver, Montréal, & Halifax; managing postal services at major mail centres in Montréal, Toronto, & Vancouver; & forming part of more than twenty Integrated Border Enforcement Teams across Canada.

Acts Administered:

Access to Information Act
 Act to Establish the Canada Border Services Agency
 Aeronautics Act
 Anti-Personnel Mines Convention Implementation Act (through EIPA)
 Blue Water Bridge Authority Act
 Bretton Woods & Related Agreements Act
 Canada Agricultural Products Act
 Canada Customs & Revenue Agency Act
 Canada Grain Act
 Canada Post Corporation Act
 Canada Shipping Act
 Canada-Chile Free Trade Agreement Implementation Act
 Canada-Costa Rica Free Trade Agreement Implementation Act
 Canada-Israel Free Trade Agreement Implementation Act
 Canada-United States Free Trade Agreement Implementation Act
 Canadian Dairy Commission Act
 Canadian Environmental Protection Act, 1999
 Canadian Food Inspection Agency Act
 Canadian International Trade Tribunal Act
 Canadian Wheat Board Act
 Carriage by Air Act
 Chemical Weapons Convention Implementation Act (through EIPA)
 Civil International Space Station Agreement Implementation Act
 Coastal Fisheries Protection Act
 Coasting Trade Act
 Consumer Packaging & Labelling Act
 Controlled Drug & Substances Act
 Convention on International Trade in Endangered Species of Wild Fauna & Flora
 Copyright Act
 Criminal Code
 Cultural Property Export & Import Act
 Customs Act
 Customs & Excise Offshore Application Act
 Customs Tariff Act
 Defence Production Act
 Department of Health Act
 Department of Industry Act
 Energy Administration Act
 Energy Efficiency Act
 Excise Act
 Excise Act, 2001
 Excise Tax Act
 Explosives Act
 Export Act
 Export & Import of Rough Diamonds Act
 Export & Import Permits Act
 Federal-Provincial Fiscal Arrangements Act
 Feeds Act
 Fertilizers Act
 Financial Administration Act
 Firearms Act
 Fish Inspection Act
 Fisheries Act
 Foods & Drugs Act
 Foreign Missions & International Organizations Act
 Freshwater Fish Marketing Act
 Hazardous Products Act
 Health of Animals Act
 Immigration & Refugee Protection Act
 Importation of Intoxicating Liquors Act
 Integrated Circuit Topography Act
 International Boundary Commission Act
 Manganese-based Fuel Additives Act
 Meat Inspection Act

Motor Vehicle Fuel Consumption Standards Act (not in force)
 Motor Vehicle Safety Act
 National Energy Board Act
 Navigable Waters Protection Act
 North American Free Trade Agreement Implementation Act
 Nuclear Energy Act
 Nuclear Safety & Control Act
 Pest Control Products Act
 Pilotage Act
 Plant Breeders' Rights Act
 Plant Protection Act
 Precious Metals Marking Act
 Preclearance Act
 Privacy Act
 Privileges & Immunities (North Atlantic Organization Act)
 Proceeds of Crime (Money Laundering) & Terrorist Financing Act
 Quarantine Act
 Quebec Harbour, Port Warden Act
 Radiation Emitting Devices Act
 Radiocommunication Act
 Seeds Act
 Special Economic Measures Act
 Special Import Measures Act
 Statistics Act
 Telecommunications Act
 Textile Labelling Act
 Trade-Marks Act
 Transportation of Dangerous Goods Act, 1992
 United Nations Act
 United States Wreckers Act
 Visiting Forces Act
 Wild Animals & Plant Protection & Regulation of International & Interprovincial Trade Act
Minister, Public Safety, Hon. Vic Toews
 613-992-3128, Fax: 613-995-1049
 Toews.V@parl.gc.ca
 Other Communications: Public Safety & Emergency Preparedness: 613-991-2924
President, Stephen Rigby
Executive Vice-President, Luc Portelance
Regional Director General, Québec Region, Martin Bolduc
 514-283-8700, Fax: 514-496-5181
Regional Director General, Greater Toronto Area Region, Rick Comerford
 905-803-5595
Regional Director General, Pacific Region, Blake Delgaty
 604-666-0760,
 Other Communications: Executive Assistant, Phone: 604-666-3305
Regional Director General, Windsor - St. Clair Region, Pete Diponio
 519-967-4010
Regional Director General, Niagara - Fort Erie Region, Tony Geoghegan
 905-994-6011,
 Other Communications: Administrative Assistant, Phone: 905-994-6002

**Canada Business (CBSC) / Entreprises Canada
 (CSEC)**

235 Queen St.
 Ottawa, ON K1A 0H5
 Fax: 888-417-0442
 888-576-4444
 TDD: 800-457-8466
 www.canadabusiness.ca
 Canada Business provides a wide range of information on government services, programs & regulations to Canadian business people. The base framework is an organized network of centres across Canada, one in each province & territory. The network of Canada Business is expanding to include regional access partners in many other communities across Canada. The centres offer various products and services aimed at helping clients obtain quick, accurate & comprehensive business information. Each centre exists as a result of cooperative arrangements between federal & provincial governments, & the private sector in some cases. Administration & management of the CBSC varies depending on location between the following federal agencies: Western Economic Diversification (WD), Industry Canada, the Canada Economic Development for Quebec Regions (CEDQR) & the Atlantic Canada Opportunities Agency (ACOA). The Federal Business Information System (BIS) is a collection of information on business-related programs, services & selected regulations which are accessible through the CBSC & on the

CBCS web site (www.cbcs.org). The Federal BIS acts as a single window for individuals or businesses to access relevant information from all federal departments

Executive Director, Marcie Girouard
613-954-3576, Fax: 613-954-5463

Regional Offices:

The Business Link Business Service Centre

#100, 10237 - 104 St. NW
Edmonton, AB T5J 1B1
780-422-7722
Fax: 780-422-0055
800-272-9675
TDD: 800-457-8466
buslink@cbcs.ic.gc.ca
www.cbcs.org/alberta
Other Communication: Info-Fax: 780/422-0055

Small Business BC

82 - 601 West Cordova St.
Vancouver, BC V6B 1G1
604-775-5525
Fax: 604-775-5520
800-667-2272
TDD: 800-457-8466
askus@smallbusinessbc.ca
www.smallbusinessbc.ca

Canada/Manitoba Business Service Centre

#250, 240 Graham Ave.
PO Box 2609
Winnipeg, MB R3C 4B3
204-984-2272
Fax: 204-983-3852
800-665-2019
TDD: 800-457-8466
manitoba@canadabusiness.ca
www.cbcs.org/manitoba

Canada/New Brunswick Business Service Centre

570 Queen St.
Fredericton, NB E3B 6Z6
506-444-6140
Fax: 506-444-6172
888-576-4444
TDD: 800-457-8466
infonb@canadabusiness.ca
www.cbcs.org/nb

Canada/Newfoundland & Labrador Business Service Centre

90 O'Leary Ave.
PO Box 8687 A
St. John's, NL A1B 3T1
709-772-6022
Fax: 709-772-6090
800-668-1010
TDD: 800-457-8466
info@cbcs.ic.gc.ca
www.cbcs.org/nf

Canada/NWT Business Service Centre

#701, 5201 - 50 Ave.
PO Box 1320
Yellowknife, NT X1A 3S9
867-873-7958
Fax: 867-873-0573
888-576-4444
TDD: 800-457-8466
yel@cbcs.ic.gc.ca
www.cbcs.org/nwt

Canada/Nova Scotia Business Service Centre (CNSBSC)

1575 Brunswick St.
Halifax, NS B3J 2G1
902-426-8604
Fax: 902-426-6530
888-576-4444
TDD: 800-457-8466
halifax@cbcs.ic.gc.ca
www.cbcs.org/ns

Canada/Nunavut Business Service Centre

Inuksugait Plaza
PO Box 1000 1198
Iqaluit, NU X0A 0H0
867-975-7860
Fax: 867-975-7885
877-499-5199
cnbsc@gov.nu.ca

www.cbcs.org/nunavut

Other Communication: Toll Free Fax: 1-877-499-5299

Canada/Ontario Business Service Centre (COBSC)

151 Yonge St., 3rd Fl.
Toronto, ON M5C 2W7
416-775-3456
Fax: 416-954-8597
888-576-4444
TDD: 800-457-8466
ontario@cbcs.ic.gc.ca
www.cbcs.org/ontario

Canada/Prince Edward Island Business Service Centre (CPEIBSC)

Jean Canfield Building
191 University Ave., 1st Fl.
Charlottetown, PE C1A 4L2
902-368-0771
Fax: 902-566-7377
888-576-4444
Info.cb.pei@acoa-apeca.gc.ca
www.cbcs.org/pe

Canada/Saskatchewan Business Service Centre (CSBSC)

#2, 345 Third Ave. South
Saskatoon, SK S7K 1M6
306-956-2323
Fax: 306-956-2328
800-667-4374
TDD: 800-457-8466
saskatchewan@canadabusiness.ca
www.cbcs.org/sask/index.cfm

Canada/Yukon Business Service Centre

#101, 307 Jarvis St.
Whitehorse, YT Y1A 2H3
867-633-6257
Fax: 867-667-2001
888-576-4444
TDD: 800-457-8466
yukon@cbcs.ic.gc.ca
www.cbcs.org/yukon

Info entrepreneurs

380, rue St-Antoine ouest, local 6000
Montréal, QC H2Y 3X7
514-496-4636
Fax: 514-496-5934
888-576-4444
TDD: 800-457-8466
infoentrepreneurs@cbcs.ic.gc.ca
<http://infoentrepreneurs.org>
Other Communication: Toll Free Fax: 1-888-417-0442

Canada Economic Development for Québec Regions / Développement économique Canada pour les régions du Québec

Édifice Dominion Square

#900, 1255, rue Peel
Montréal, QC H3B 2T9
514-283-6412
Fax: 514-283-3302
866-385-6412
www.dec-ced.gc.ca

Defines federal objectives relating to development opportunities & delivers business assistance programs for small- & medium-sized businesses in Québec for innovation, entrepreneurial & market development purposes. Supports a series of programs for appropriate environmental initiatives in various regions of Québec. The agency fosters alliances among the various environmental industry stakeholders including small- & medium-sized enterprises & industrial associations. Goals include a strengthening of existing & new partnerships, & an improvement of access to government programs. The agency also provides a significant amount of support for research & development in areas of environmental technology, demonstration, marketing & transfer projects. Supports initiatives that contribute to making Montréal an industrial centre of excellence in the environment. Aids small- & medium-sized firms in gaining access to federal procurement process, & encourages training & education focusing on business management. Helps business develop export markets through cooperative efforts with Industry Canada & Foreign Affairs & International Trade Canada
Minister responsible, Hon. Christian Paradis
613-995-1377, Fax: 613-943-1562
Paradis.C@parl.gc.ca

Minister of State, Economic Development Agency of

Canada for the Regions of Québec, Hon. Denis Lebel
613-996-6236, Fax: 613-996-6252
Lebel.D@parl.gc.ca; denis.lebel@dec-ced.gc.ca
Other Communications: Economic Development Agency (QC): 514-496-1282

President, Suzanne Vinet
514-283-4843, Fax: 514-283-7778

Operations

Abitibi-Témiscamingue

906, 5e av
Val-d'Or, QC J9P 1B9
819-825-5260
Fax: 819-825-3245
800-567-6451

Bas St-Laurent

Édifice Trust général du Canada
#310, 2, rue Saint-Germain Est
Rimouski, QC G5L 8T7
418-722-3282
Fax: 418-722-3285
800-463-9073
Director, Pierre Roberge

Centre-du-Québec

Place du Centre
#502, 150, rue Marchand
Drummondville, QC J2C 4N1
819-478-4664
Fax: 819-478-4666
800-567-1418
Acting Director, Mariette Larochelle

Estrie

Place Andrew Paton
#240, 65, rue Belvédère nord
Sherbrooke, QC J1H 4A7
819-564-5904
Fax: 819-564-5912
800-567-6084

Gaspésie—Îles-de-la-Madeleine

Place Jacques-Cartier
120, rue de la Reine, 3e étage
Gaspé, QC G4X 2S1
418-368-5870
Fax: 418-368-6256
866-368-0044
Director, France Simard

Île-de-Montréal

3340, boul de l'Assomption
Montréal, QC H1N 3S4
514-283-2500
Fax: 514-496-8310
800-322-4636

Laval - Laurentides - Lanaudière

#410, 2990, av Pierre-Péladeau
Laval, QC H7T 3B3
450-973-6844
Fax: 450-973-6851
800-430-6844

Mauricie

Immeuble Bourg du Fleuve
#413, 25, rue des Forges
Trois-Rivières, QC G9A 2G4
819-371-5182
Fax: 819-371-5186
800-567-8637

Montérégie

Place Agropur
#400, 101, boul Roland-Therrien
Longueuil, QC J4H 4B9
450-928-4088
Fax: 450-928-4097
800-284-0335
Director, Stéphane Dufour

Nord-du-Québec

Édifice Dominion Square
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Montréal, QC H3B 2T9